

# TELECOMatters

our monthly newsletter of things that matter. all things Telecom.

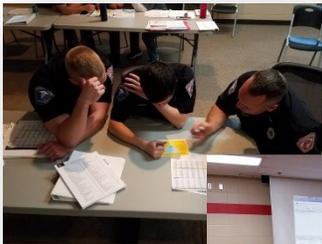
## We will be Closed

## Thursday, July 4th

## in observance of Independence Day

### Welcome Clearcreek Twp Fire Recruits!

On Thursday June 27th, Telecom spent (4) hours with Clearcreek's newest heroes covering Electronic Patient Care Reporting, Fire Records Management, CAD, MDC, Radio Anatomy, Radio Emergency Button, Interoperability, #TelecomJeopardy, and the InformMobile Primer. Accompanying Community Manager Lyons were Public Safety Systems Manager Paul Bernard, Application Analyst Joseph Newton, and Support Admin Becky Trovillo. Bringing the training full circle, the (6) along with Lt. Justin Buehler visited Telecom for a site visit and to pick up their security tokens. We wrapped up the visit with a detailed overview of the Warren County Emergency Communications Centers' operator position.



### June Monthly Reports

CAD <https://warrencountytelecommunications.sharefile.com/d-s66b76ac791246c1b>

RADIO <https://warrencountytelecommunications.sharefile.com/d-s1774cb50e76487cb>

911-Phone <https://warrencountytelecommunications.sharefile.com/d-sa8d19b0cc0e4fc3b>



# #ProjectTriTech

Pictured right, our core Law PIT team continues meeting toward our end goal of Go-Live, this time with Application Analyst Joseph Newton joining the fun! Pictured: Rhonda Bernard (Telecom), Katy Farmer (WCSC), Aaron Yeary (Mason), and Jenny Embleton (Springboro).



## Thanks to the Fire Reps that attended our Enterprise CAD AVL Info Sessions!

Some discussion highlights & things to remember as we inch closer to go-live:

- If law enforcement is assigned to your call, they'll automatically appear on your map with no intervention from you. They will also be removed once they clear the Incident.
- Lebanon, Franklin, and out-of-county units' location is 'last known' or 'in station' since they're not linked to our Automatic Vehicle Location (AVL.) Future potential is to CAD-to-CAD interface so AVL on separate systems talk to each other but we're not there yet.
- If you don't have AVL, use 'In Quarters' so that CAD knows that's your last known location.
- If you want a specific agency's additional resource, state that to Communications which changes the dropdown they reference in the 'Add Additional Resources' window.
- Fire/Law will have to agree for their common roads since speed limits are global setting
- Telecom is working to sync the voice navigation with ideal timing for your decision-making.
- Consider when to make your units 'Available' for calls when coming back from Hospital or a call; because once Available, they're recommendable to any incident on the route back to the station, if that agency has their tables setup to call the closest unit.
- Fire Officers should consider being built into response plans if backup battalions. When you log out of your mobile, it doesn't change your status; so control your status or select 'Off Duty (UN) from Unit Availability button before logging out.
- Proper procedure is for agencies to notify the Communications Center of road closures or delays.
- Telecom is still accepting maps and location data for high-density addresses (trailer parks, apartments, business complexes, park shelters and landmarks), and private hydrants. To receive turn-by-turn directions to these locations, they need entered in to the Enterprise map.



# Three New Enterprise CAD Map layers \*COMING SOON\* to MDCs and Communications Workstations

1. Milepost - has every Ohio Interstate mile marker and every 10<sup>th</sup> mile marker for in and around Warren County.
2. United States National Grid Zone 16
3. United States National Grid Zone 17

The National Grid according to Wikipedia:

*While latitude and longitude are well suited to describing locations over large areas of the Earth's surface, most practical land navigation situations occur within much smaller, local areas. As such, they are often better served by a local Cartesian coordinate system, in which the coordinates represent actual distance units on the ground, using the same units of measurement from two perpendicular coordinate axes. This can improve human comprehension by providing reference of scale, as well as making actual distance computations more efficient.*

*Paper maps often are published with overlaid rectangular (as opposed to latitude/longitude) grids to provide a reference to identify locations. However, these grids, if non-standard or proprietary (such as so-called "bingo" grids with references such as "B-4"), are typically not interoperable with each other, nor can they usually be used with GPS.*

*The goal of the USNG is to provide a uniform, nationally-consistent rectangular grid system that is interoperable across maps at different scales, as well as with GPS and other location based systems. It is intended to provide a frame of reference for describing and communicating*



*locations that is easier to use than latitude/longitude for many practical applications, works across jurisdictional boundaries, and is simple to learn, teach, and use. It is also designed to be both flexible and scalable so that location references are as compact and concise as possible.*

*The USNG is intended to supplement -- not to replace -- other location systems such as street addresses. It can be applied to printed maps and to computer mapping and other (GIS) applications. It has found increasing acceptance especially in emergency management, search and rescue, and other public safety applications; yet, its utility is by no means limited to those fields.*

**All of these are display layers only and to be used for reference purposes. They cannot be used as input for a CFS.**

**Hey Law Enforcement!  
In our future Enterprise/  
Inform Mobile, if you  
need to change units or  
alter capabilities (e.g.  
working two shifts) just  
log out and log back in with  
your new Unit ID.**





Did a Telecom Team Member go Above & Beyond? Tell us in a [#TCKudos](#) available from our website or 'Powered by Telecom' app!

## Happy Birthday + Anniversary



# Team Member Spotlight



**Allison Lyons**

Community Manager *8 years of service*

*I left an industry-leading construction company where I felt under-appreciated and over-managed. Telecom let me contribute to the County that I've called home my whole life.*

*I like that my creativity, project management, and organization skills are all put to work in a variety of ways. I'm more than just a trainer, getting to brand/market/promote our department within the County and community, sharing what we do and how we help our customers. I like the challenge of making such a technical department understandable to our users. I get to keep committees organized through my role as Recording Secretary for CWG, WCFCA, and ECB. My coworkers are down-to-earth people who all get to work for a Leadership team that ensures the technical details and customer demands of our work get done while understanding work-life balance.*

**My Job Duties** *Set + guide the strategy for customer relations, communications, training, and online presence to consistently articulate Telecom's identity and mission. Curator for [www.warrencountytelecom.com](http://www.warrencountytelecom.com) and all social media channels. Produce training materials – videos, handouts, Technical Bulletins, PowerPoints, manuals. Conduct classroom and one-on-one trainings regarding the full suite of Telecom products and services. Design, publish, and promote the Telecom Matters newsletters. Recording Secretary for the Communications Work Group, Fire Chiefs' Association, and Emergency Communications Board. Edit and produce documents/special products – annual report, customer guide, internal business rules, cost containment report, etc. Event planning.*

